



## RW Untitled Window Icon Error – Windows

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If you are having a problem with the **word connectors** in **ReferenceWorks** or just want to know how to install a font, here are the steps:

1. Quit any open programs.
2. Go to: Start Button/Control Panels/Fonts
3. Delete: **.RWSymbols**.
4. Go to: File Menu/Install New Font.
5. From the "c:\windows" box below, double click on the C folder and maneuver yourself to your ReferenceWorks folder on the C drive.
6. Inside the RW folder will be a Fonts folder (if not present, locate the Extras folder - the fonts will be in there also).
7. Open the Fonts folder and reinstall **.RWSymbols**.
8. Restart the computer and re-open RW - all should be OK.

### **For tech support within the US and Canada**

Toll Free: 1-877-937-5368

Local: 1-415-457-0678

Email: [KhaTech@igc.org](mailto:KhaTech@igc.org)

Available Monday – Friday from 9:00 to 4:00 PST (Appt.'s Avail.)

### **For international tech support**

Contact your local representative or dealer by visiting our website at [kenthomeopathic.com](http://kenthomeopathic.com) or [KhaEurope.us](http://KhaEurope.us)

You may also call our **European Distribution Office** in the UK at 44 (0) 1883-331586. Availability times vary.