



Hlvvd Error – Windows

October 2005

If you receive a message saying **“the Hlvvd.dll file failed to install”** you may go to the Technical Downloads section of our website and download the **“Hlvvd.zip”** file.

Once you have downloaded this file:

- 1) Un-zip it using **WinZip** (if you do not have WinZip already installed on your computer, you may download it for free from <http://www.winzip.com/downwz.htm>)
- 2) Once the file has been un-zipped, place the **“hlvvd.dll”** file into the **C:/Windows/System32** folder
- 3) Restart your computer – That’s it!

For tech support within the US and Canada

Toll Free: 1-877-937-5368

Local: 1-415-457-0678

Email: KhaTech@igc.org

Available Monday – Friday from 9:00 to 4:30 PST

For international tech support

Contact your local representative or dealer by visiting our website at kenthomeopathic.com or KhaEurope.us

You may also call our **European Distribution Office** in the UK at 44 (0) 1883-331586. Availability times vary.